

# CargoX Unlocking Your Blockchain Key

version Version 3

**CargoX**

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# Unlocking your blockchain key

To transfer the smart envelope and documents, release the cargo, or manage other blockchain keys (these are all blockchain actions), you need to first unlock your blockchain key. Once your blockchain key is unlocked you can use it to digitally sign and initiate the blockchain action.

## PREREQUISITES:

- You must have an active blockchain key linked to your account
- Your account must have proper **permissions to be allowed to transfer envelopes and manage documents**: "Transfer documents and create envelopes" AKA "document manager"

You can check both in the Privacy and Security section of My profile.

## Note

Your blockchain key will be automatically unlocked if you log **into your CargoX Platform account using your blockchain key instead of username and password (see Option 2)**.

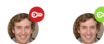
## Attention!

*Quick instructions: Click on your personalized icon with red key and click the **Unlock your blockchain key** button. Provide your blockchain key by pointing to downloaded file and provide its password. Key icon will turn green. You are done.*

*You can also watch a [tutorial video](#) or follow the extensive step-by-step guide below. You can also download [this guide as PDF](#).*

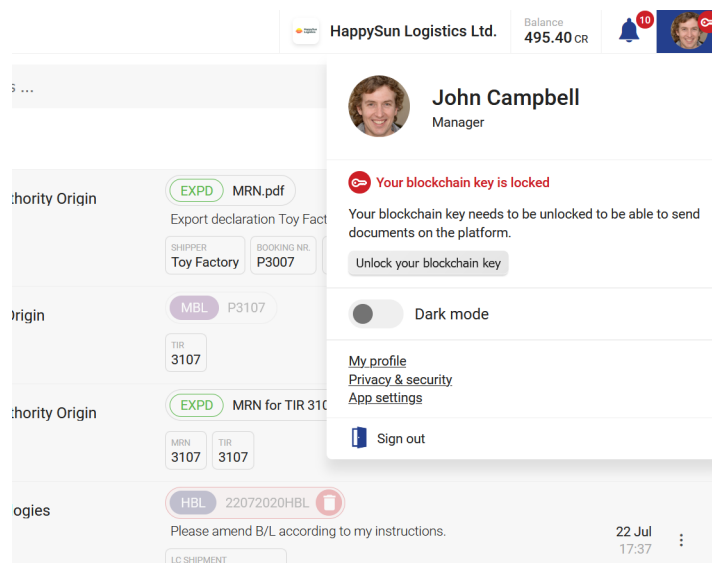
## Step 1: Check the status of your blockchain key

In the upper right corner of the screen (your avatar, represented by your photo) you will immediately see whether your blockchain key is unlocked and ready to sign blockchain actions (green key icon) or still locked (red key icon).



A green icon means your blockchain key is unlocked and ready to digitally sign the action you are about to perform.

If the key icon is red, click on your avatar image so that the pop-up opens, then click on the **Unlock your blockchain key** button.





## Note

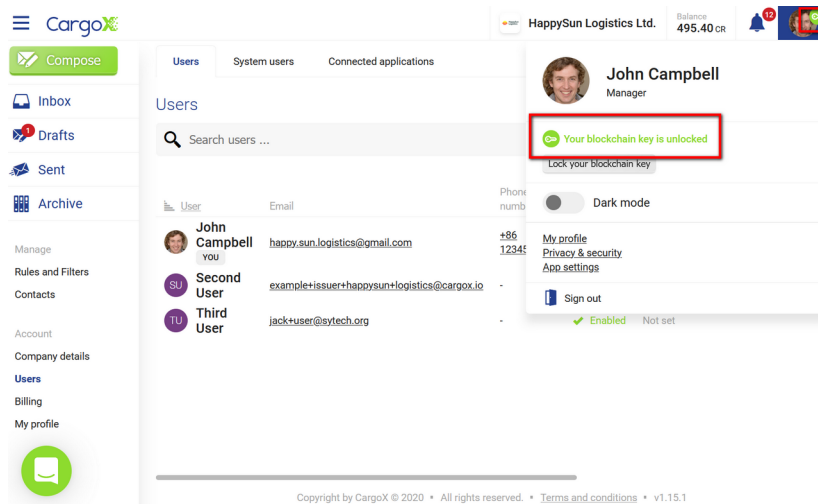
If you have two or more blockchain keys linked to your CargoX Platform account, then you first have to choose which key you wish to unlock. Choose the key you wish to unlock and click **Next**.

## Note

If you are using a different blockchain key type, follow specific on-screen instructions, and refer to **Ledger**, **Trezor** and **MetaMask** instructions.

### Step 3: Re-check the status of your blockchain key

After a few seconds, the window should disappear, and the status of your blockchain key should change to **unlocked**, also indicated with the green key icon in the upper right corner.



Congratulations, you have unlocked your blockchain key! You are now ready to digitally sign a blockchain-based transaction on the CargoX Platform.

## Note

Alternatively, you can check whether your key is locked or unlocked in the **Privacy and Security** section of **My profile**.

